



A guide to responsible social distancing for all boaters
Created May 21st, 2021

Welcome

We're excited to welcome you to Sugarloaf Marina this season! We hope you enjoy your time exploring the Lake Erie waterfront, however, in keeping in line with current COVID-19 protocols, we need to welcome back boaters safely. We ask that you kindly following the safety protocols our staff have put in place.

The following pages outline current guidelines and responsibilities of what boaters should **expect** and are required to **respect** when coming to the marine facility.

These guidelines have been put in place to protect the health and safety of our staff as well as all guests. They are subject to change and will remain in place as long as directed by our government, health care professionals and as deemed necessary by staff. We encourage all boaters to regularly check government websites for current regulations.

When you arrive

Parking areas

- Park in a proper parking spot (do not take up two spots for one vehicle – spots are limited)
- If two vehicles arrive at the same moment and park beside each other, one vehicle / family waits in their vehicle while the first to arrive unloads and moves from their vehicle to their boat

Route from vehicle to boat

- Proceed directly to your boat fully respecting social distancing

Loading/Unloading

- Dock carts will not be available right now, but we hope to have them available later this season. Staff are currently unable to assist with loading/unloading of vehicles and boats. We suggest packing bags and bins accordingly

Launch

- If marina staff are launching your boat, boat owners must keep physical distance during boat launch and should wear a mask if you are unable to keep their 2 meters physical distance.

- If you are launching your boat yourself at the boat ramp, please move your vehicle to the parking area once boat is launched and move your boat off the launch ramp docks immediately to allow the next boater to use the ramp. Make sure you have your proper Seasonal Dock Pass visible on your rearview mirror.

Marina life

Recreation / picnic areas

- All will follow local health unit guidelines for use. Full restrictions may be in place. As of today, they will remain off limits.

Laundry facilities

- Laundry facilities are open with a maximum capacity of 1.

Garbage & recycling

- Garbage and recycling will be collected daily or as needed.

Washrooms

- Boaters are encouraged to use onboard facilities as much as possible.
- The washrooms are open to boaters only during regular business hours. After hours, washroom access will require a Security Access Card. Washrooms/shower area has a maximum capacity of 5.

Showers

- Boaters are encouraged to use onboard facilities as much as possible.
- The showers are open to boaters only during business hours. After hours, shower access will require a Security Access Card. Washroom/shower area has a maximum capacity of 5.

Marina services

Access to any indoor facilities will require use of masks, standardized COVID-19 screening, and social distancing.

Marina Office

- The office will be open on a 1-in-1-out basis (or 1 family). Mask must be worn inside the office and you must pass the COVID self screening checklist.

Marine Supply Store

- The Supply Store will be open on a 1-in1-out basis (or 1 family). Our staff will be available to discuss your needs – from a socially responsible distance and assist you with your purchases.

Transactions

- Payments over the phone by credit card are encouraged. Payments by debit and credit in person is allowed as well.
- Our credit/debit machine will be regularly sanitized.
- We will be discouraging cash transactions at this time, however, if this is your only method of payment, we will accept it.

Fuel Dock

- As per the Technical Standards & Safety Authority (TSSA), only marina staff are permitted to fill a vessel and all non-staff must be off the boat before fueling can begin. Boaters are to move away from the boat to allow safe social distancing for our fuel dock attendants.
- To limit the number of boats and therefore the number of people on the docks, please limit the amount of boats on the fuel dock.

Pump out services

- Pump outs will still be available. Marina staff are to use their keys to remove and replace the waste cap and will be the only ones handling the pump out process, except for flushing water onboard. Our staff will be wearing personal protective equipment during the procedure and boaters must wear face masks if they cannot maintain the 2 meters.
- To limit the number of boats and therefore the number of people on the docks, please limit the amount of boats on the fuel dock where the pump out machine is located.

On & around the docks

Food & drink

- All food and drink should be consumed on your boat only. The marina social/picnic docks will not be open during the Stay-At-Home Order.

Barbecues

- Boaters are encouraged to use onboard cooking facilities
- Barbecues will not be provided.

Social gatherings

- Gatherings are not to take place on the docks, walkways, shore or elsewhere on the marina property.
- All marina-sponsored events will be modified or postponed.

The 2021 summer presents a wonderful opportunity to get off the docks, venture out onto the water, find a new bay, cove or fishing hole and enjoy your boat. Please be mindful while you are out there – rafting multiple boats together is not recommended.

The Boating Ontario directory contains a wealth of information on facilities and local activities. Please download the free app or see us in store if you would like a printed copy. Our staff are happy to help you plan your time on the water!



How to Social Distance on a Boat



Only boat with those in your immediate household - no guests!

Prearrange fueling & maintain distance at fuel and service docks



Keep your distance on